

39th Annual Service Excellence Awards

Improving Lives, Strengthening Communities—
an Evening to Celebrate Excellence

October 30, 2024 • J. W. Marriott Hotel • Washington, D.C.



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Tonight's Agenda 6:00 – 8:00 pm

Presented by

Welcome

Pete Booker
*Former ServiceSource
Board Member*

Dinner Served

State of the Corporation

Gary Petersen
ServiceSource Board Chairman

Community Partner of the Year

Playa Hotels and Resorts

Ken Crum
Chief Operating Officer

Recognition of Service Excellence Awardees

Pete Booker

Staff Employee of the Year

Casie Alexander, Site Maintenance Manager,
Mark Center, Total Facilities Management

Bruce Patterson
President and CEO ServiceSource

Community Placement Employee of the Year

Heather Heflin, Concierge,
Hunters Woods at Trails Edge Assisted and
Independent Living Facility

Bruce Patterson

AbilityOne Employee of the Year

Chris Ben, Area Operations Manager,
Fort Carson Food Service Operations

Bruce Patterson



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PJT Partners
Playa Hotels and Resorts

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STG International, Inc.
USI Insurance Services

Service Excellence in Administrative Services

Presented by DiamondRock Hospitality



Christine Crowder
Joint Base Langley-Eustis



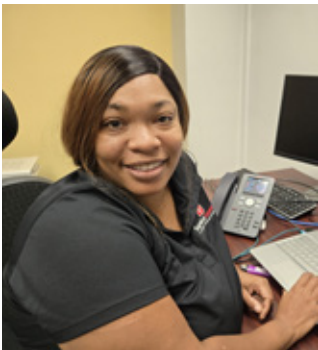
Patricia Garringer
Joint Base Langley-Eustis



Joseph Martin
Joint Base Langley-Eustis



Sandy Lynne Schwartz
U.S. Department of Treasury



Latoya Butler
Department of Housing and Urban
Development



Susan Asbury
Buckley Space Force Base



Jared Long
Buckley Space Force Base



Angelia Owens
Buckley Space Force Base

Service Excellence in Food Services

Presented by Playa Hotels and Resorts



Carina de la Torre
Marine Barracks Washington



Sean Sargeant
Marine Barracks Washington



Daniyal Butt
Marine Corps Base Quantico



Devren Glenn
Marine Corps Base Quantico



Samuel Johnson
Marine Corps Base Quantico



Marquise Juggins
Marine Corps Base Quantico



Michael Kasal
Marine Corps Base Quantico



Carlton King
Marine Corps Base Quantico



Jessica Kishpaugh
Marine Corps Base Quantico



James Parker
Marine Corps Base Quantico



Francisco Quinonez
Marine Corps Base Quantico



Jason Rinne
Marine Corps Base Quantico



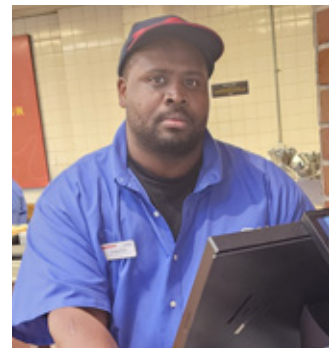
Luke Rodriguez
Marine Corps Base Quantico



Regina Sleeper
Marine Corps Base Quantico



Tracy Spelman
Marine Corps Base Quantico



Deon Taylor
Marine Corps Base Quantico



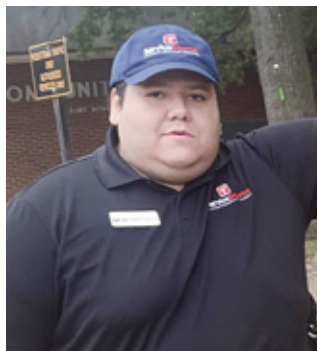
Service Excellence in Food Service (continued)



Frans Vossenber
Marine Corps Base Quantico



Marquita Wilson
Marine Corps Base Quantico



Wilmer Hernandez Rodriguez
Joint Base Myer-Henderson Hall



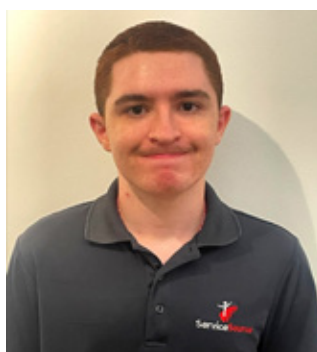
Travis Bingaman
FBI Academy/Drug Enforcement Administration



William Christ, Jr.
FBI Academy/Drug Enforcement Administration



Bernard Ellis
FBI Academy/Drug Enforcement Administration



Braeden LaRose
FBI Academy/Drug Enforcement Administration



Christopher Mallory
FBI Academy/Drug Enforcement Administration



Jacob Nystrom
FBI Academy/Drug Enforcement Administration



Crystal Parker
FBI Academy/Drug Enforcement Administration



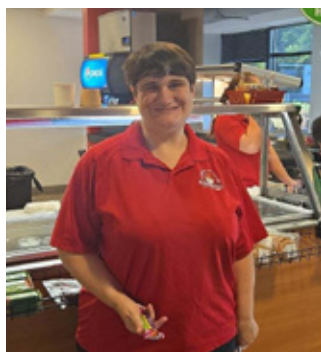
Derrick Rodriguez
FBI Academy/Drug Enforcement Administration



Marc Wright
FBI Academy/Drug Enforcement Administration



Winter Young
FBI Academy/Drug Enforcement Administration



Lisa Petrecca
Blossom Daily Café



Eric Aikens
Bitty and Beau's Coffee



Irene Mayberry
Bitty and Beau's Coffee

Service Excellence in Logistics Services

Presented by M.C. Dean, Inc.



Julie Thomas
Fairfax County Norman Cole Pollution Center



Perla Efigenio
U.S. Department of Commerce



Corrine Kopec
U.S. Department of Defense Mark Center



Brittney Miles
U.S. Department of Defense Mark Center



Mason Shi
U.S. Department of Defense Mark Center



Haley Clark
Federal Bureau of Investigation



Beau Dail
Federal Bureau of Investigation



Natalie Hunter
Federal Bureau of Investigation



Berthe Kabran
Federal Bureau of Investigation



Nicole Marquette
Federal Bureau of Investigation



Anthony Wright
Federal Bureau of Investigation



Andrew Dapron
National Geospatial-Intelligence Agency



Clayton Endicott
National Geospatial-Intelligence Agency



Darren Kramer
National Geospatial-Intelligence Agency



Mayela Perez
Naval Surface Warfare Center Dahlgren



Meaghan Gallagher
U.S. Marine Corps Medical Bag Assembly

Service Excellence in Mail Services

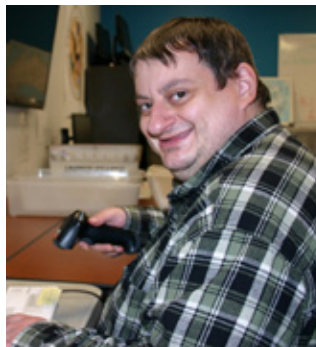
Presented by Cigna Healthcare



Sana Sheikh
Fairfax County Administration for Human Services



Robert Orlando
Crestline Hotels and Resorts / Playa Hotels and Resorts



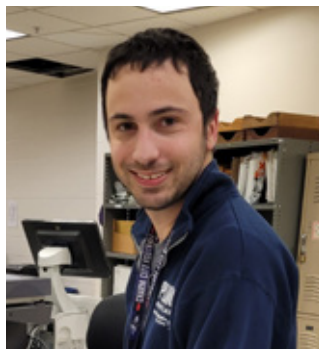
Eric Sloan
BAE Systems



Daisha Davis
Centers for Medicare and Medicaid Services



Gwen Jenkins
Centers for Medicare and Medicaid Services



Samuel Livingston
Centers for Medicare and Medicaid Services



Omar Chaudhari
U.S. Department of Commerce



Kenny Langsdorf
U.S. Department of Commerce



Joseph Whalen
Philadelphia Navy Yard



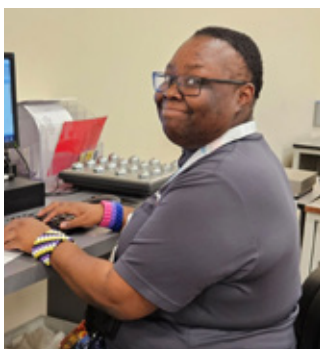
Sam Snapp
Joint Base Anacostia-Bolling



Robert Graham
Internal Revenue Service



Gary Lokinski
Internal Revenue Service



Canija McDowell-Canada
Internal Revenue Service



Pernell Penny
Internal Revenue Service



Shae Alexander
Department of Homeland Security



Keith Revel
Department of Homeland Security



Service Excellence in Mail Services (continued)



Shaleah Sanders
Department of Homeland Security



Joseph Sharpe
Department of Homeland Security



Cameron Williams
Department of Homeland Security



Michelle Wynn
Department of Homeland Security



Thomas Molock
Federal Energy Regulatory Commission



Lively Abel
Department of Transportation



Gregory Martin
Department of Transportation



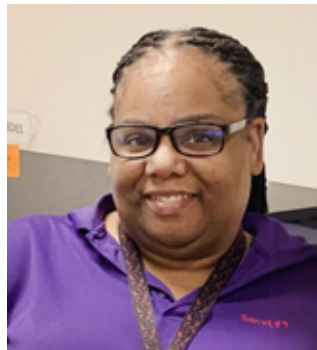
Paul Monacelli
Department of Transportation



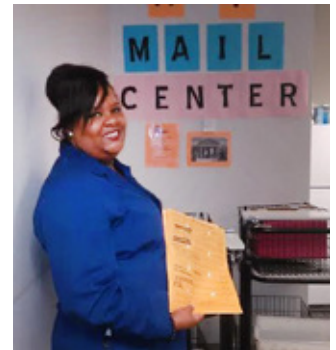
Solomon Tadesse
United States Mint



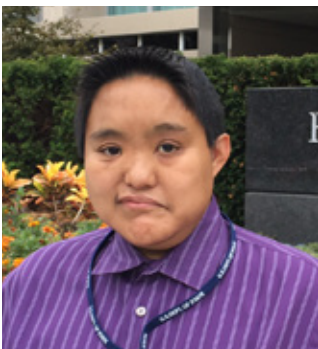
Eric Puttkamer
Joint Base Andrews



Shelley Bailey
National Archives and Records Administration



Tania Harvey
National Archives and Records Administration



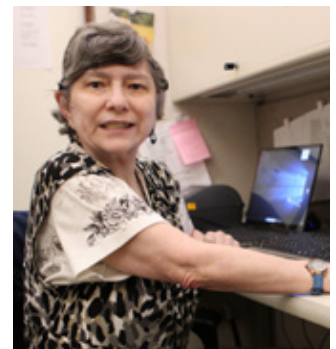
Wayne Rongero
U.S. Department of State



Thomas Lyons
U.S. Department of State



Matthew Phizacklea
Environmental Protection Agency



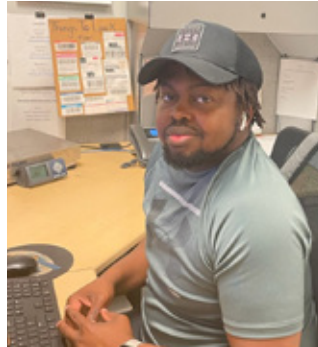
Victoria Pickering
Environmental Protection Agency



Service Excellence in Mail Service (continued)



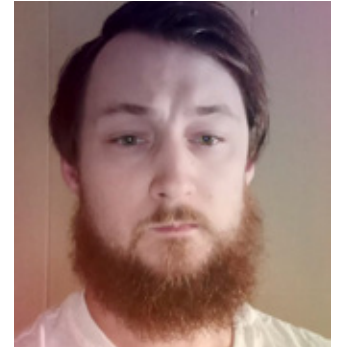
Michael Snavely
Environmental Protection Agency



Anthony Robinson
Goddard Space Flight Center



Peter Weixel
United States Coast Guard



Johnathon Burnett
Defense Counterintelligence and Security Agency



D'Mante Mabry
U.S. Census Bureau

Not Pictured

Jason Scindian
Department of Homeland Security

Dane Kotter
Department of State

Mariamawit Tilahun
Department of State

Jacob Umar
Environmental Protection Agency

Merian Moxon
Crestline Hotels and Resorts / Playa Hotels and Resorts

Ryan Kohl
Federal Aviation Administration—Southwest Region

Emily Cohen
Internal Revenue Service

Thomas Kennedy
Department of Homeland Security

Charnitta Mack
Centers for Disease Control and Prevention

Service Excellence in Job Placement or Group Employment

Presented by PJT Partners



Ryan Hays
Fairfax County Department of Vehicle Services



David Koprowski
Securis



Scott Hamel
Building Employment Solutions Together

2024 Honorees

**ServiceSource
Community Partner of the Year**



Playa Hotels and Resorts

**ServiceSource
Staff Employee of the Year**



Casie Alexander
Maintenance Manager,
Department of Defense Mark Center

**ServiceSource
AbilityOne Employee of the Year**



Christopher Ben
Area Operations Manager,
Fort Carson Food Service

**ServiceSource
Community Placement
Employee of the Year**



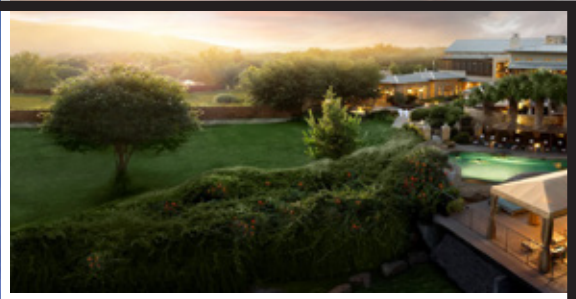
Heather Heflin
Concierge, Hunters Woods at
Trails Edge Senior Living Facility



Thank You to the

ServiceSource Foundation,
Bruce Wardinski, Chairman,
for the wonderful work
that you do

Jacques Brand, Amish Barot
and all your friends at PJT Partners



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DiamondRock Hospitality is proud to support the ServiceSource Foundation and its mission to build more inclusive communities by facilitating services to support people with disabilities, their families, and caregivers.

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TO BUILD MORE
INCLUSIVE COMMUNITIES



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