

40th Annual Service Excellence Awards

Improving Lives, Strengthening Communities—
an Evening to Celebrate Excellence

November 5, 2025 • J. W. Marriott Hotel • Washington, D.C.



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Tonight's Agenda 6:00 – 8:00 pm

Presented by

Welcome

Pete Booker
*Former ServiceSource
Board Member*

Dinner Served

State of the Corporation

Gary Petersen
ServiceSource Board Chairman

Recognition of Service Excellence Awardees

Pete Booker

Community Partner of the Year

Barbara Davis, Job Coach,
Brooke Point High School

Ken Crum
*Chief Operating Officer
ServiceSource*

Community Placement Employee of the Year

Stephen Pinalto, Special Events Assistant,
Tea with Mrs. B

Ken Crum

AbilityOne Employee of the Year

Sandy Schwartz, General Clerk II,
Department of Treasury, Office of Technical Assistance

Bruce Patterson
*President and CEO
ServiceSource*

Staff Employee of the Year

Mark Shrader, Document Management Specialist,
ServiceSource

Bruce Patterson



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Ning Solutions, Inc.

Nino R. Vaghi Foundation
Pepsi Bottling Company
Performance Food Group
Pizzano Contractors
PJT Partners
Sentry Insurance
STG International
USI Insurance Services
Albert Wu, Certified Financial Planner,
Vocare Wealth Advisors
Washkewicz Family Foundation

Service Excellence in Administrative Services

Presented by Playa Hotels and Resorts



Michael Berg
Air Reserve Personnel Center



Shahmia Bonnett
Fort Eustis



Shawn Bonnett
Fort Eustis



Ginnette Mason
Fort Eustis

Not Pictured

Starr Jolly
Noridian

Service Excellence in Logistics Services

Presented by M.C. Dean, Inc.



Tommie Harris
Department of Commerce



Efigenio Perla
Department of Commerce



Benjamin Garrison
Dahlgren Naval Surface Warfare Center



Conrad Brookes
FBI Academy



Josh Johnson
FBI Academy



Tomas Nystrom
FBI Academy



Richard Shumanski
FBI Academy



Allen Tyler
FBI Academy

Service Excellence in Logistics Services (continued)



Anthony Wright
FBI Academy



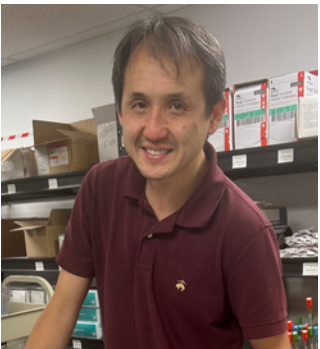
Gerard Howard
Mark Center



Rufus Washington
Mark Center



Bernard Webster
Mark Center



Michael Ko
Med Bag Assembly



Julian Coker
U.S. Census Bureau / Mark Center



Christian Graham
U.S. Census Bureau



Michael Gentry
National Geospatial Agency



Madaline Gerdel
National Geospatial Agency



Shawn Patton
National Geospatial Agency



Travis Weisenberger
Norman M. Cole Jr. Pollution
Control Plant



Marvin Lopez
Securis

Service Excellence in Food Services

Presented by Larry and Ellen Crabtree

Larry and
Ellen Crabtree



Ellen Haymond
Blossom Café



Brendan O'Donnell
Blossom Café



Hilda Nelson
Drug Enforcement Agency



Dean Patterson
Drug Enforcement Agency



Stephen Beiler
FBI Academy



Daniel Brown
FBI Academy



Eric Dietrichson
FBI Academy



Tyliek Hines
FBI Academy



Braeden LaRose
FBI Academy



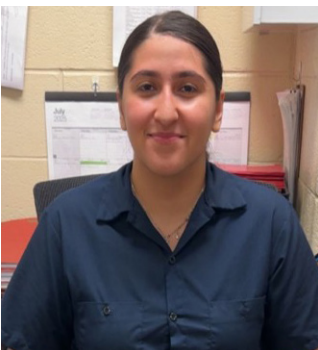
Tristan Manning
FBI Academy



Joshua Vaughan
FBI Academy



Brian Adade
Quantico Marine Corps Base



Mariam Amin
Quantico Marine Corps Base



Daniyal Butt
Quantico Marine Corps Base



Cevon Cabrera
Quantico Marine Corps Base



Shirian Elder
Quantico Marine Corps Base

Service Excellence in Food Service (continued)

Larry and
Ellen Crabtree

Nubia Fleming
Quantico Marine Corps Base



Kevin Frimpong
Quantico Marine Corps Base



Takeshia Jiggins
Quantico Marine Corps Base



Shauntai Knight
Quantico Marine Corps Base



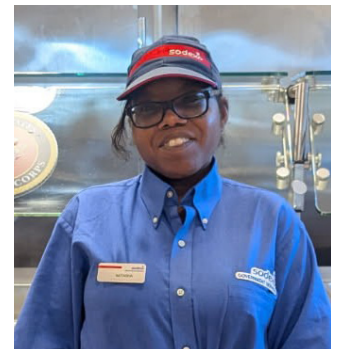
Anthony Ochoa
Quantico Marine Corps Base



James Parker
Quantico Marine Corps Base



Charles Ruffner
Quantico Marine Corps Base



Natasha Spriggs
Quantico Marine Corps Base



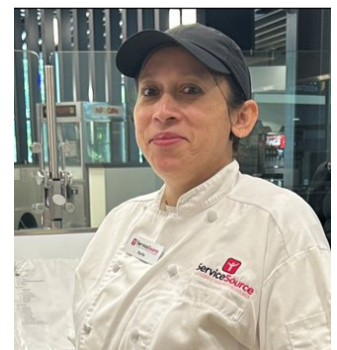
Deon Taylor
Quantico Marine Corps Base



Virgil Williams
Quantico Marine Corps Base



Frederick Waller
Joint Base Myer Henderson Hall



Karla Ramos
Joint Base Myer Henderson Hall



Brisilda Kodra
Joint Base Myer Henderson Hall



Sean Sargeant
Marine Corps Barracks 8th and I



Brian Smith
Marine Corps Barracks 8th and I

Celebrating Excellence





Service Excellence in Mail Services

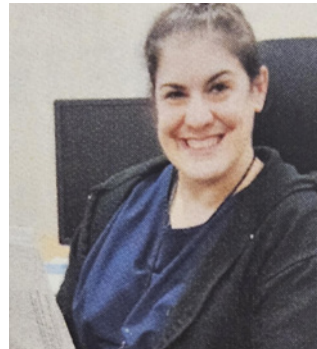
Presented by Cigna Healthcare



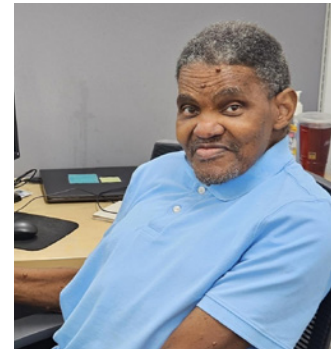
Eric Puttkammer
Andrews Air Force Base



Eric Sloan
BAE Systems



Amy Dansicker
Centers for Medicare & Medicaid Services



Anthony Harrod
Centers for Medicare & Medicaid Services



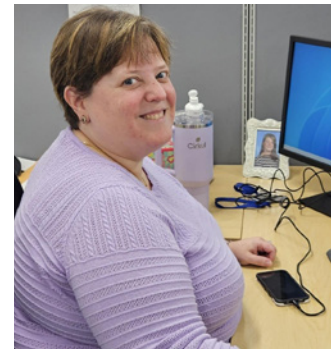
Bryan Johnson
Centers for Medicare & Medicaid Services



Mary Lusby
Centers for Medicare & Medicaid Services



Reginald St Martin
Centers for Medicare & Medicaid Services



Allison Taylor
Centers for Medicare & Medicaid Services



Robert Orlando
Crestline Hotels & Resorts



Mark Dougherty
Defense Counterintelligence and Security Agency



Charles Colligan
Environmental Protection Agency



Matthew Sowick
Environmental Protection Agency



Ronnie Hall
Fairfax County DAHS



Ryan Thompson
Federal Aviation Administration



Thomas Molock
Federal Energy Regulatory Commission



Antoinette Felson-Ceasay
Internal Revenue Service



Service Excellence in Mail Services (continued)



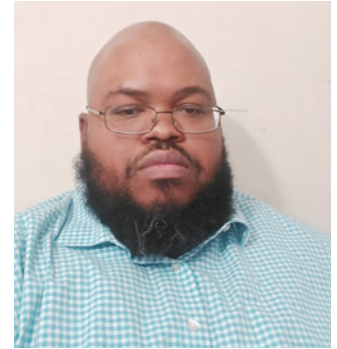
Germaine Hall
Internal Revenue Service



Kenya Woody
Internal Revenue Service



John Chandler
Joint Base Anacostia-Bolling



William Reynolds
Joint Base Anacostia-Bolling



Cyvon Copeland
National Archives



Trenton Hinson
U.S. Coast Guard



Stephen Alicea
U.S. Department of Commerce



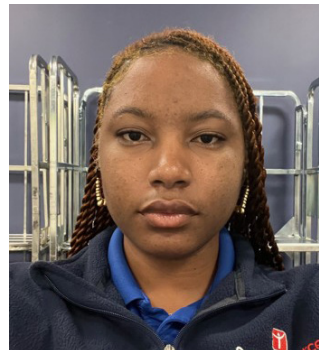
Amber Brownell
U.S. Department of Commerce



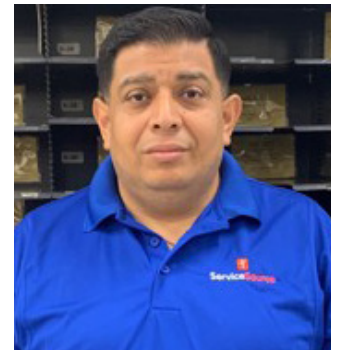
Monica Dixon
U.S. Department of Homeland Security



Kendra Dupont
U.S. Department of Homeland Security



Kiara Joseph
U.S. Department of Homeland Security



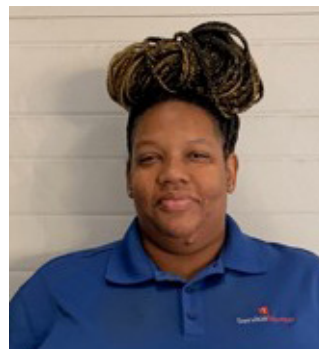
Fermin Palacios
U.S. Department of Homeland Security



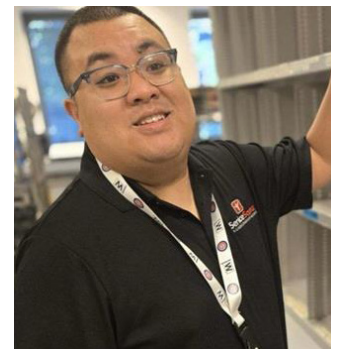
Sean Rodgers
U.S. Department of Homeland Security



Joseph Sharpe
U.S. Department of Homeland Security



Shameka Thompkins
U.S. Department of Homeland Security



Andy Leung
U.S. Department of Transportation



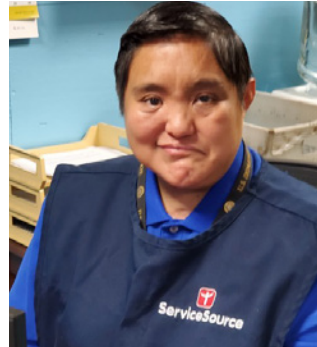
Service Excellence in Mail Service (continued)



Fred Nelson
U.S. Department of Transportation



Sean Delbe
U.S. Department of State



Wayne Rongero
U.S. Department of State



Malcolm Hooke
U.S. Mint

Not Pictured

Charnitta Mack
Centers for Disease Control and Prevention

Merian Moxon
Crestline Hotels & Resorts

Christina Juhans
Internal Revenue Service

Stefan Ruppmann
Internal Revenue Service

Christina Golinski
National Archives

Service Excellence in Job Placement or Group Employment

Presented by USI



Jessicka Recinos
Allied Universal Services



Venus Liggins
Burlington Coat Factory



Charles Deleo
Enabled Intelligence



Joseph Wilkinson
Fairfax County Public Schools



Elijah Saunders
Home Depot



Allen Nguyen
PGA Tour Superstore



Nina Whitehead
Tea with Mrs. B



Dominuque Edwards
Building Employment Solutions Together (B.E.S.T.)

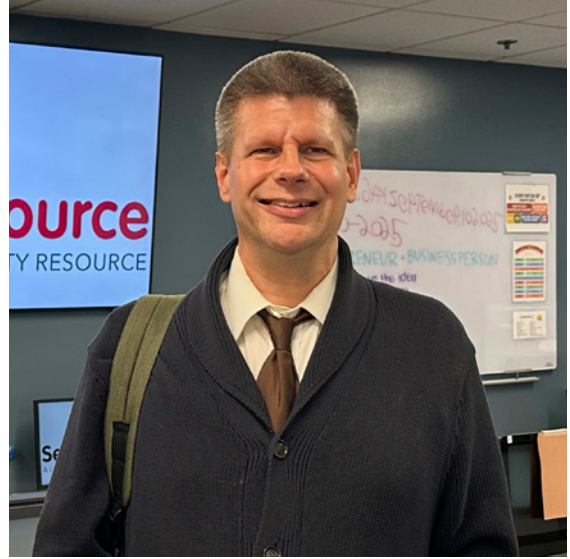
2025 Honorees

Community Partner of the Year



Barbara Davis
Job Coach, Brooke Point High School

ServiceSource Placement Employee of the Year



Stephen Pinalto
Special Events Assistant, Tea with Mrs. B

AbilityOne Employee of the Year



Sandy Schwartz
General Clerk II, U.S. Treasury

ServiceSource Staff Employee of the Year



Mark Shrader
Document Management Specialist,
ServiceSource

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At Cigna Healthcare®, we're committed to helping every customer, at every stage of life achieve better health. It starts with giving them the support they need to live a life of health and vitality. That's why we're proud to support those who share in our mission.

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