41st Annual

Service Excellence Awards

Improving Lives, Strengthening Communities
An Evening to Celebrate Excellence

October 27, 2026 • J. W. Marriott Hotel • Washington, D.C.







ServiceSource

41st Annual
Service Excellence Awards

Improving Lives, Strengthening Communities
An Evening to Celebrate Excellence

October 27, 2026 • J. W. Marriott Hotel • Washington, D.C.

Tonight's Agenda
6:00 – 8:00 pm

	Presented by
Welcome	**Drew Wilder** *NBC4*
Dinner Served	
State of the Corporation	**Gary Petersen** *Chair ServiceSource Board of Directors*
Recognition of Service Excellence Awardees	**Drew Wilder**
Community Partner of the Year Meridian High School	**Brenda Richardson** *Executive Director ServiceSource*
Staff Employee of the Year Yashoda Premysler, Program Manager, CARE Mobile	**Brenda Richardson**
AbilityOne Employee of the Year Stephanie Redlin, Service Order Dispatcher, National Geospatial-Intelligence Agency	**Don Pincus** *Chief Operating Officer ServiceSource*
Community Placement Employee of the Year Hoang Phan, Dining Room Assistant, Wolftrap Elementary School	**Ken Crum** *President and CEO ServiceSource*
Closing Comments	**Ken Crum**





Thank You to Our Sponsors

Platinum Sponsors

Cigna Healthcare

M.C. Dean

Event Sponsors

Bank of America

Bradley Arant Boult Cummings LLP

CW Resources

DiamondRock Hospitality

Alan Friedman, Trustee
ServiceSource Foundation

Gordon Rees

GSA National

The Hanover Insurance Group

Imperial Dade

Park Hotels and Resorts

Pepsi Bottling Company

Performance Food Group

STG International Inc.

Sentry Insurance

USI Insurance Services

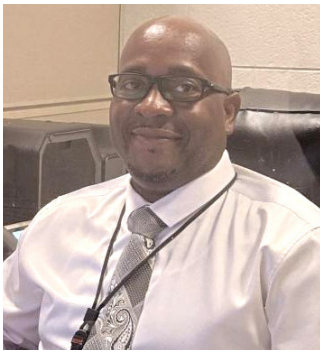
The Nino R. Vaghi Foundation

Bruce Wardinski, Chair
ServiceSource Foundation

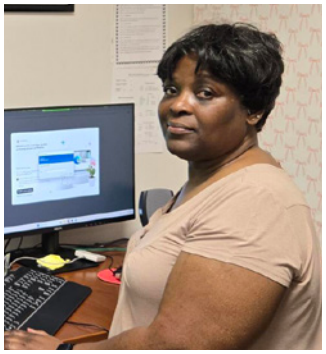
Albert Wu, Secretary/Treasurer
ServiceSource Foundation

Service Excellence in Administrative Services

Presented by DiamondRock Hospitality Company



Toney Burnette
Fort Eustis



Monica Cain
Fort Eustis



Ginnette Mason
Fort Eustis



Jason Burgess
United States Coast Guard

Not Pictured

Adam Gieseler
Fort Eustis

Service Excellence in Food Services

Presented by USI



Joshua Blount
Marine Barracks Washington



Sean Sargeant
Marine Barracks Washington



Charles Andrade
Joint Base Myer-Henderson Hall



Ingry Lopez
Joint Base Myer-Henderson Hall



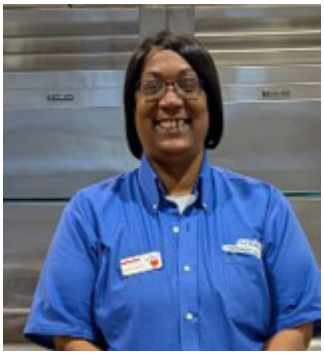
James Saxby
Joint Base Myer-Henderson Hall



Pierce Yao
Joint Base Myer-Henderson Hall

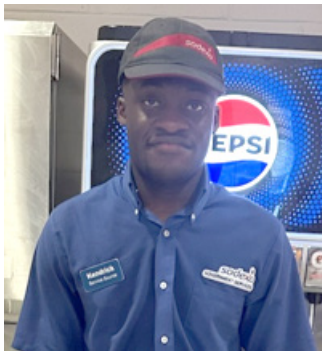


Stanley Aragon-Castellon
Marine Corps Base Quantico



Valier Archie
Marine Corps Base Quantico

Service Excellence in Food Services (continued)



Kendrick Bosco
Marine Corps Base Quantico



Devren Glenn
Marine Corps Base Quantico



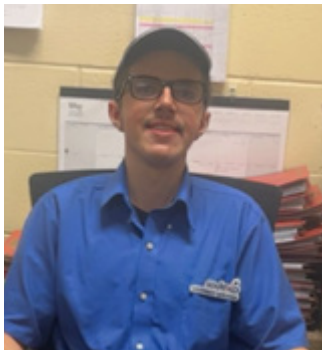
Takeshia Juggins
Marine Corps Base Quantico



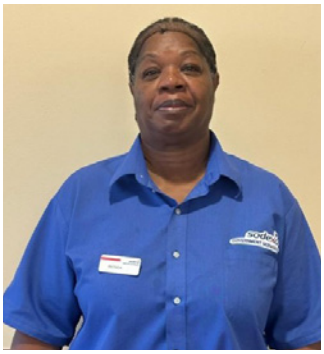
Jessica Kishpaugh
Marine Corps Base Quantico



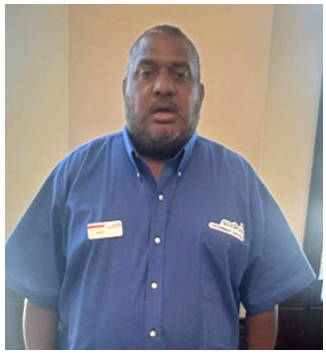
Lisa Kishpaugh
Marine Corps Base Quantico



Bijan Latifzadeh-Ellis
Marine Corps Base Quantico



Patricia Marshall
Marine Corps Base Quantico



James Parker
Marine Corps Base Quantico



Joshua Strickland
Marine Corps Base Quantico



Deon Taylor
Marine Corps Base Quantico



Alexis Wright
Marine Corps Base Quantico



Kodwo Addison
FBI Academy



Usman Amiri
FBI Academy



Stephanie Clark
FBI Academy



Elijah DeLapp
FBI Academy



Nathaniel Kendall
FBI Academy

Service Excellence in Food Services (continued)



Howard Payne
FBI Academy



Matthew Brown
Drug Enforcement Administration



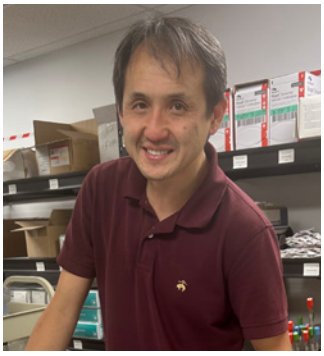
Bernard Ellis
Drug Enforcement Administration



Houston Lefear
Drug Enforcement Administration

Service Excellence in Logistics Services

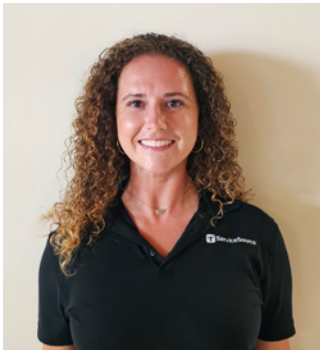
Presented by M.C. Dean



Michael Ko
Medical Bag Assembly



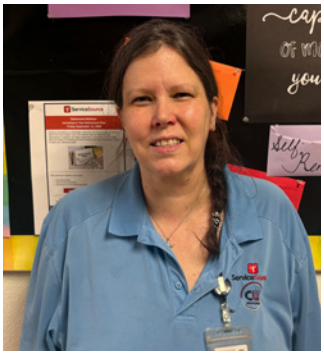
Kevin Gulledge
National Geospatial-Intelligence Agency



Bailey McGuire
National Geospatial-Intelligence Agency



Christopher Willenbrock
National Geospatial-Intelligence Agency



Amy Darr
FBI Academy



Jacob Hyman
FBI Academy

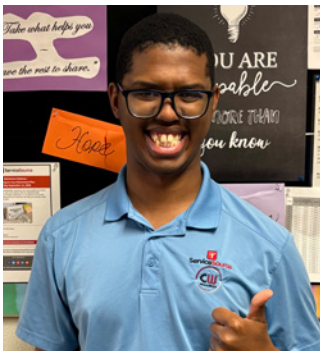


Latrice King
FBI Academy

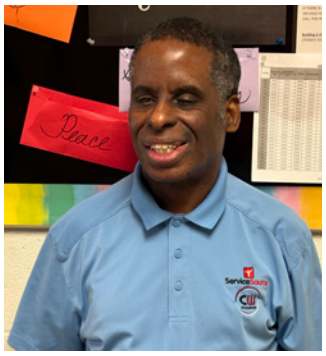


Russell Lewis
FBI Academy

Service Excellence in Logistics Service (continued)



Destin Rodriguez
FBI Academy



Varlos Williams
FBI Academy



Mauro Gonzalez
Naval Surface Warfare Center Dahlgren



Valentine Grant II
Washington Headquarters Services – Mark Center



Tevin O'Brien
Washington Headquarters Services – Mark Center



Christopher Pfingsten
Washington Headquarters Services – Mark Center



Jordan Lenzy
U.S. Department of Commerce



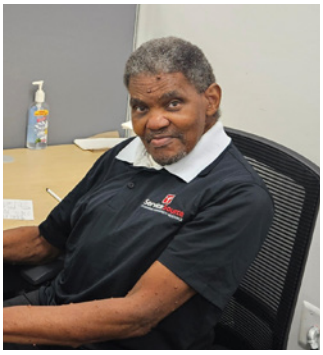
Kenneth Kramer
Noman Cole Pollution Center



James Poppe
Securis

Service Excellence in Mail Services

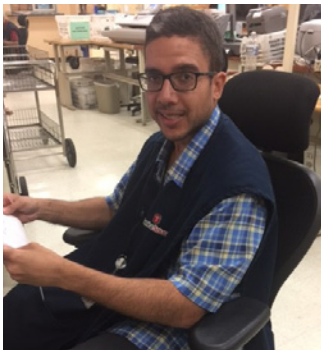
Presented by Cigna Healthcare



Anthony Harrod
Centers for Medicare and Medicaid Services



Antoine Hillard
Centers for Medicare and Medicaid Services



Andre Percy-Wilson
Centers for Medicare and Medicaid Services



Charnitta Mack
Centers for Disease Control and Prevention



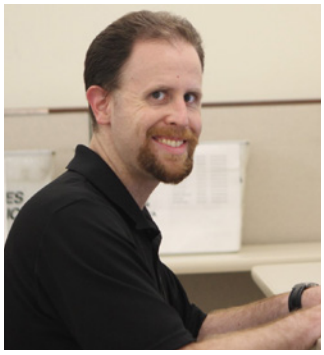
Eric Sloan
BAE Systems



Joseph Whalen
Philadelphia Navy Yard



Robert Orlando
Crestline Hotels & Resorts



Joe Martocci
U.S. Environmental Protection Agency



Nicolas Flint
Fairfax County Administration for Human Services



Thomas Molock
Federal Energy Regulatory Commission



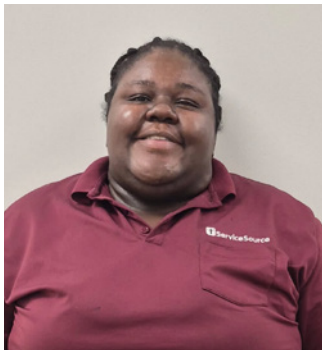
Cyvon Copeland
National Archives



Jody Boyington
Pennsylvania Department of Transportation



Sandy Schwartz
U.S. Department of the Treasury



Cymone Copeland
U.S. Census Bureau



Robert Brewster
U.S. Department of Commerce



Mariamawit Tilahun
U.S. Department of State

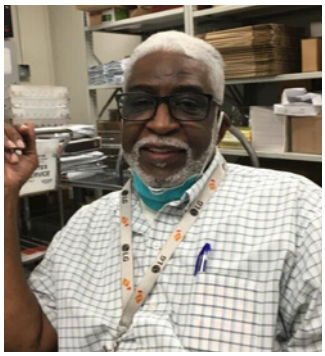
Service Excellence in Mail Services (continued)



Cree Garrett
U.S. Mint



Derrick Eberlein
Internal Revenue Service



Ronald Ghee
Internal Revenue Service



Jelen Moxley
Internal Revenue Service



Lively Abel
U.S. Department of Transportation



Paul Monacelli
U.S. Department of Transportation



Dominique Payne
U.S. Department of Homeland Security

Not Pictured

Durrell Clayton
Joint Base Anacostia-Bolling

Matthew Mathay
Defense Counterintelligence and Security Agency

Merian Moxon
Crestline Hotels & Resorts

Austin Wilborn
Federal Aviation Administration

Arianna Rodriguez
NASA Goddard

Brian Graves
U.S. Department of Homeland Security

Jose Reyes
U.S. Department of Homeland Security

Jason Scindian
U.S. Department of Homeland Security

Camille Yates
U.S. Department of Homeland Security

Service Excellence in Job Placement

Presented by USI



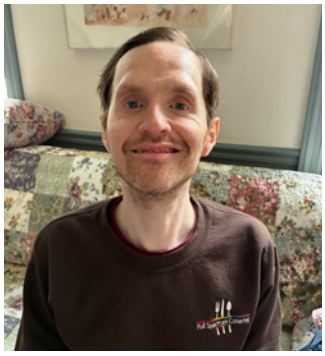
Jalen Sawyers
Saint James Catholic School



Jeanette Simon
Catholic Diocese of Arlington



Marvin Tejada
Safeway



Sean Rolston
Full Spectrum Catering



Bob Granata
Calvary United Methodist Church



Pete Scampavia
Vitality Senior Living



Arbaaz Jaya
Building Employment Solutions Together (BEST) Program

2026 Honorees

ServiceSource Staff Employee of the Year



Yashoda Premysler
Program Manager
CARE Mobile

Community Partner of the Year

Meridian High School
Falls Church, Virginia

AbilityOne Employee of the Year



Stephanie Redlin
Service Order Dispatcher,
National Geospatial-Intelligence Agency

ServiceSource Placement Employee of the Year



Hoang Phan
Dining Room Assistant,
PIERS Program and Wolftrap Elementary School



M.C. DEAN®
BUILDING INTELLIGENCE

Proud ServiceSource Supporter & Partner for 15+ years

Together, we create meaningful, inclusive employment opportunities while advancing mission critical operations sustainment

M.C. Dean is *Building Intelligence*®. We design, build, operate, and maintain cyber-physical solutions for the nation's most recognizable mission critical facilities, secure environments, complex infrastructure, and global enterprises. The company's capabilities include electrical power systems, electronic security, telecommunications, life safety, automation and controls, audio visual, and IT systems.

mcdean.com

Proud to serve those who serve others.

At Cigna Healthcare®, we're committed to helping every customer, at every stage of life achieve better health. It starts with giving them the support they need to live a life of health and vitality. That's why we're proud to support those who share in our mission.

All Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group.

998455 03/26 © 2026 Cigna Healthcare. Some content provided under license.

cigna healthcare